



# FHK ONLY

## Provider Notice

**TO:** All Community Care Plan Providers & Office Managers

**DATE:** May 23, 2020

**SUBJECT:** Annual Wellness Visit (Pediatric)

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Community Care Plan's (CCP) Florida Health Kids (FHK) pediatric primary care physicians (PCPs) are encouraged to schedule and perform the annual well-child visit in an office setting or via telehealth/telemedicine during the COVID-19 state of emergency.

Following the guidance of the American Academy of Pediatrics, PCPs may conduct a well-child visit via telehealth/medicine. CCP appreciates that certain components (e.g.: physical examination, hearing & vision screenings) of a well-child visit will occur over the course of two visits. PCPs may submit two claims as follow: 1) Telehealth visit and the 2) the follow-up office visit for those elements not traditionally performed via telehealth/telemedicine.

**Reimbursement:** According to the FL Medicaid rate reflected in your Master Service Agreement

### Well visit E&M Codes

CPT Code	Preventive Medicine Services
99393	Established Patient 5 - 11 years
99394	Established Patient 12 - 17 years
99395	Established Patient 18 year

### New patient well visits Codes

CPT Code	Preventive Medicine Services
99383	New Patient 5 - 11 years
99384	New Patient 12 - 17 years
99385	New Patient 18 year



### Elements of an Annual Well-Child Visit

<b>Medical/Family History</b>	<ul style="list-style-type: none"> <li>▪ Patient &amp; Family History</li> <li>▪ Chronic Health Conditions</li> <li>▪ Medical History</li> <li>▪ Medications</li> </ul>
<b>Assessment</b>	<ul style="list-style-type: none"> <li>▪ Height, weight</li> <li>▪ Vitals</li> <li>▪ Physical Exam/Other routine measurement</li> </ul>
<b>List of Current Providers</b>	<ul style="list-style-type: none"> <li>▪ List of Specialist</li> <li>▪ List of ancillary providers (DME, PT, Home Health)</li> </ul>
<b>Screen for Cognitive Impairment</b>	<ul style="list-style-type: none"> <li>▪ Assess cognition with direct observation</li> </ul>
<b>Written Preventative Screening Schedule</b>	<ul style="list-style-type: none"> <li>▪ Vaccines/Immunizations</li> <li>▪ Age appropriate preventative services</li> </ul>
<b>Establish Interventions</b>	<ul style="list-style-type: none"> <li>▪ List of medical and mental health conditions with a list of treatment options and their associated risks and benefits</li> </ul>

#### Reimbursement of Telemedicine/Telehealth services?

CCP's FHK lines of business reimburses for telemedicine/telehealth services that use interactive telecommunication equipment such as, at a minimum, audio and video equipment that permit two-way, real time, interactive communication between the patient and practitioner.

PCPs must include modifier GT on the CMS-1500 claim form.

Example: 99213 GT

Telemedicine/telehealth services must also be documented appropriately in the member's medical record. Medical records for services provided via telemedicine/telehealth will be reviewed against the telemedicine/telehealth claims to ensure that the services rendered are documented to:

- The same standard used for in-person services;
- Ensure the member's choice to receive services via telemedicine/telehealth is documented;
- Ensure that appropriate measures are taken by the provider to have the appropriate telecommunication equipment and technical safeguards in place; and
- Ensure the authenticity and security of the information received and how that information is used.

Should you have any questions or concerns, please call our Provider Operations Hotline at 1-855-819-9506 or email [CCP.Provider@ccpcare.org](mailto:CCP.Provider@ccpcare.org).

**Thank you for your patience and cooperation in working with us to keep our community healthy and safe!**